

CREDIT CONTROL ANALYST (ITALIAN / SPANISH) – CO. GALWAY

The Company

A highly successful company operating in the manufacturing industry is seeking to recruit a Collections Analyst with Italian to work within their Accounts Receivable Team.

The Position

Reporting to the Accounts Receivable Team Leader, this role will assume the following responsibilities;

- Review files to select delinquent accounts for collection efforts.
- Responsible for achieving quarterly Days Sales Outstanding (DSO) and delinquency goals.
- Contacting customers for payment of past due invoices and document results.
- Responding to customer requests related to invoicing.
- Establish and maintain follow up with customers or sales teams.
- Interacting with the sales organisation, order management, distribution and returns processing to resolve customer claims and reduce disputes.
- Management and release of orders on hold.
- Analyzes and organizes payment remittance advice to ensure that cash is posted accurately.
- Participates in process improvement efforts to enhance customer satisfaction.
- Establish a positive working relationship with the external and internal customers.

Target Profile

- 3rd level business qualification.
- 2-3 yrs relevant experience required.
- Fluency in Italian is required (other European languages also an advantage, particularly Spanish)
- Experience in finance / credit or customer services related discipline is essential.
- Oracle a distinct advantage.
- Prioritise workload effectively and follow through on assignments.
- Attention to detail.

The Package

A competitive remuneration package will be on offer to the successful candidate.

For a confidential discussion, please contact Brenda Flynn on +35390 6480600.