



Life and Pensions Remunerations

August 2023

RBK Business Services Limited, trading as RBK, is authorised and regulated by the Central Bank of Ireland, we act as intermediary between you, the consumer, and the product provider with which we arrange your business.

The Background

Pursuant to provision 4.58A of the Central Bank of Ireland's September 2019 Addendum to the Consumer Protection Code, all intermediaries, must make available in their public offices, or on their website if they have one, a summary of the details of all arrangements for any fee, commission, other reward or remuneration provided to the intermediary which it has agreed with its product producers.

What is Remuneration?

Remuneration is the payment earned by the intermediary for work undertaken on behalf of both the provider and the consumer. The amount of remuneration is generally directly related to the value of the products sold.

What is Commission?

Commission is payment that may be earned by an intermediary for work undertaken for both provider and consumer.

There are different types of remuneration and different commission models:

Single commission model: where payment is made to the intermediary shortly after the sale is completed and is based on a percentage of the premium paid/amount invested/amount borrowed.

Trail/Renewal commission model: further payments at intervals are paid throughout the life span of the product.

Indemnity Commission: the term used to describe a commission payment made

before the commission is deemed to be 'earned'. Indemnity commission may be subject to a clawback (see below) if the consumer lapses or cancels the product before the commission is deemed to be earned.

Other forms of indemnity commission are advances of commission for future sales granted to intermediaries in order to assist with set up costs or business development.

Life Assurance / Investments / Pension Products

For Life Assurance products commission is divided into initial commission and renewal commission (related to premium), fund based or trail (relating to accumulated fund). Trail commission, bullet commission, fund based, flat commission or renewal commission are all terms used for ongoing payments.

Where an investment fund is being built up through an insurance-based investment product or a pension product, the increments may be based on a percentage of the value of the fund or the annual premium. For a single premium/lump sum product, the increment is generally based on the value of the fund.

Life Assurance products fall into either individual or group protection policies and Investment/Pension products would be either single or regular contribution policies. Examples of products include Life Protection, Regular Premium Life Assurance Investments, Single Premium (lump sum) Insurance-based Investments, and Single Premium Pensions.

Investments

Investment firms, which fall within the scope of the European Communities (Markets in Financial Instruments) Regulations 2007 (the MiFID Regulations), offer both standard commission and commission models involving initial and trail commission. Increments may be based on a percentage of the investment management fees, or on the value of the fund.

Clawback

Clawback is an obligation on the intermediary to repay unearned commission. Commission can be paid directly after a contract is concluded but is not deemed to be 'earned' until after a specified period of time. If the consumer

cancels or withdraws from the financial product within the specified time, the intermediary must return commission to the product producer.

Fees

The firm may also be remunerated by fee by the product producer such as policy fee, admin fee, or in the case of investment firms, advisory fees. Where we are engaged by our clients our fees and agreements are all documented as part of our engagement letters.

Other Fees, Administrative Costs/ Non-Monetary Benefits The firm may also be in receipt of other fees, administrative costs, or non-monetary benefits such as: Attendance at product provider seminars.

RBK commission options are displayed showing ranges which can be received. The actual level of commission depends on individual circumstances, based on a number of factors including; The case complexity, the estimated time spent arranging the product, the length of time of the policy or investment, the need for access, the amount if the investment and product constraints by the product provider.

Single Contribution Products	Initial commission	Clawback Period	Trail commission
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Single Contribution Pension			
Aviva	0% - 5%		0% - 1% p.a.
Aviva (Ex Friends First)	0% - 5%		0% - 0.75% p.a.
Irish Life	0% - 5%		0% - 0.75% p.a.
New Ireland	0% - 5%	5 Years	0% - 1% p.a.
Standard Life	0% - 5%		0% - 1% p.a.
Zurich Life	0% - 5.5%		0% - 1% p.a.

Single Contribution PRSA			
Aviva	0% - 4%		0% - 0.5% p.a.
Irish Life	0% - 5%		0% - 0.75% p.a.
ITC	0% - 5%		0% - 0.75% p.a.
New Ireland	0% - 7%	5 Years	0% - 0.5% p.a.
Newcourt	0% - 5%		0% - 0.75% p.a.
Standard Life	0% - 5%		0% - 0.5% p.a.
Zurich Life	0% - 5.5%		0% p.a.

ARF / AMRF			
Aviva	0% - 5%		0% - 1% p.a.
Irish Life	0% - 5%		0% - 0.75% p.a.
ITC	0% - 5%		0% - 0.75% p.a.
New Ireland	0% - 5%		0% - 1% p.a.
Newcourt	0% - 5%		0% - 0.75% p.a.
Standard Life	0% - 4%		0% - 1% p.a.
Zurich Life	0% - 5%		0% - 0.5% p.a.

Annuity			
Aviva	0% - 3%	n/a	n/a
Aviva (Ex Friends First)	0% - 3%	n/a	n/a
Irish Life	0% - 3%	n/a	n/a
New Ireland	0% - 3%	n/a	n/a
Zurich Life	0% - 3%	n/a	n/a

Investment Bond			
Aviva	0% - 5%		0% - 1% p.a.
Aviva (Ex Friends First)	0% - 4%		0% - 0.75% p.a.
BCP	0% - 2.1%		0% - 1% p.a.
Gresham House	0% - 3%		0% - 1% p.a.
Broker Solutions	0% - 2.5%		0% - 1% p.a.
Cantor Fitzgerald Ireland Ltd	0% - 2.25%		0% - 1% p.a.
RBC Brewin Dolphin	0% - 2.25%		0% - 1% p.a.
Irish Life	0% - 3%		0% - 0.5% p.a.
New Ireland	0% - 4%	3 Years	0% - 1% p.a.
Standard Life	0% - 4%		0% - 1% p.a.
Zurich Life	0% - 5%		0% - 0.5% p.a.

Regular Contribution Products.	Initial commission	Clawback Period	Renewal / Bullet Commission	Trail commission
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Regular Contribution Pension				
Aviva	0% - 15%			0% - 1% p.a.
Aviva (Ex Friends First)	0% - 25%			0% - 0.75% p.a.
Irish Life	0% - 17.5%		0% - 5%	0% - 0.5% p.a.
New Ireland	0% - 25%	5 Years	0% - 8%	0% - 1% p.a.
Standard Life	0% - 25%		0% - 5%	0% - 1% p.a.
Zurich Life	0% - 20%	4 Years	0% - 3%	0% - 0.5% p.a.

Regular Contribution PRSA				
Aviva	0% - 22.5%			0% - 0.5% p.a.
Aviva (Ex Friends First)	0% - 17.5%			0% - 0.25%
Irish Life	0% - 17.5%		0 - 5%	0% - 0.5% p.a.
New Ireland	0% - 25%	5 Years	0 - 6%	0% - 0.5% p.a.
Standard Life	0% - 5%		0 - 5%	0% - 0.5% p.a.
Zurich Life	0% - 5%	4 Years	0 - 5%	0% - 0.5% p.a.

Savings				
Aviva	0% - 15%			0% - 1% p.a.
Aviva (Ex Friends First)	0% - 10%			0% - 0.75% p.a.
Irish Life	0% - 5.5%		0 - 5.5%	0% - 0.5% p.a.
New Ireland	0% - 10%	5 Years	0 - 2.5%	0% - 0.5% p.a.
Standard Life	0% - 15%	5 Years	n/a	0% - 1% p.a.
Zurich Life	0% - 10%	4 Years	0 - 1%	0% - 0.5% p.a.

Individual Protection	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9+	Clawback Period
Aviva	up to 200%	up to 30%	up to 30%	up to 30%	up to 30%	up to 30%	up to 30%	up to 30%	up to 30%	2 Years
Irish Life	up to 120%	up to 28%	up to 30%	up to 28%	up to 28%	up to 30%	up to 28%	up to 28%	up to 28%	5 Years
New Ireland	up to 225%	up to 50%	up to 20%	up to 20%	up to 20%	up to 12.5%	up to 12.5%	up to 12.5%	up to 12.5%	5 Years
Royal London	up to 225%	0%	0%	0%	0%	up to 3%	up to 3%	up to 3%	up to 3%	5 Years
Zurich Life	up to 100%	up to 12%	up to 12%	up to 12%	up to 12%	up to 12%	up to 12%	up to 12%	up to 12%	1 Year

Group Protection	Death in Service	Clawback Period	Permanent Health Insurance	Clawback Period
Aviva	up to 6%		up to 12.5%	
Irish Life	up to 6%		up to 12.5%	
New Ireland	up to 15%	1 Year	up to 20%	1 Year
Zurich Life	up to 6%		up to 12.5%	

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